

# Teams Telephony Comparison Chart



	TeamsLink	TeamsLink <sup>PRO</sup>	Microsoft
UK Inclusive Minutes	Unlimited	Unlimited	1,200 Minutes
Number Porting Supported	▪	▪	Yes, with Limitations
New UK DDI	All	All	90 Major Cities
International DDI	90+ Countries	90+ Countries	26 Countries
International Outbound In-Country Dialling	33 Countries	33 Countries	26 Countries
Ring Groups	▪	▪	▪
Follow-the-Sun Routing	▪	▪	▪
Auto Attendant	▪	▪	▪
Music on Hold	▪	▪	▪
Call Queues		▪	▪
Visual Routing Manager	▪	▪	
Advanced Disaster Recovery	▪	▪	
Skill Based Routing		▪	
Power BI Reporting	▪	▪	▪
<b>Teamslink Advanced Add-ons</b>			
Group Voicemail	▪	▪	▪
Address Book	▪	▪	
Mifid II Compliant Call Recording	▪	▪	
Manual Pause /Resume for PCI Compliance	▪	▪	
Live Listen	▪	▪	
Supervisor Licence (inc Wallboards & Dashboards)		▪	
<b>Further Integrations</b>			
Five9 - Full Omni-Channel Capabilities	▪	▪	

